



Miami's classic Mayfair Hotel and Spa, located at the heart of the fashionable and unique neighborhood of Coconut Grove, has long had a reputation for impeccable service. But don't take our word for it see what our clients are saying about our renovated facilities, seasoned staff and personalized services. . .

“...I wanted to take this opportunity to personally thank you for your contribution to our most recent event at the Mayfair Hotel and Spa. The Jim Larranaga Senior Elite Classic was an outstanding success. I look forward to many continued years of working in concert with you and the staff at the Mayfair.” **University of Miami – October 2011**

“...we had a 3-day event for approx. 35 corporate guests and it went great! The staff was very accommodating especially with all the last minute changes. We had about 20 guests stay in the hotel and they were all very pleased with the accommodations and location. They truly enjoyed the uniqueness of the hotel especially since it's far beyond the cookie cutter of other hotels in Miami (or in the states in general). We used the Crystal Ballroom all three days and although we were supposed to have a reception on the rooftop lounge, because of the weather we were moved to the Havana Room which was perfect. The staff was very helpful and kind, which is very hard to find.” **Turner Broadcasting Systems – July 2011**

“...take this opportunity to thank you and your entire team for the excellent service and attention provided to Swissport during our event. ...tremendous assistance, professionalism and flexibility while coordinating and managing it. Through all phases of the function ...always willing to do what it took to make the process smooth and easy, and as a result, our stay was very enjoyable and our event was a total success. We too are in the service industry so we value professionals that are truly committed to providing consistent quality services. I can assure you that your team fully fits that bill.” **Swissport Americas – June 2011**

“The location was perfect. People loved their rooms, the staff bent over backwards to be helpful - all staff, from the guys setting up the morning coffee to the management of the hotel. The food at the restaurant was great. We appreciate the hospitality shown to our guests and look forward to opportunities to work with you and the team at the Mayfair again in the future.” **Data Access Corporation – June 2011**

“First of all, I would like to thank you for everything you did to make possible the different activities we held at the Mayfair Hotel for our Client E! Networks Latin America. Everything went just perfect, and the client was completely happy and satisfied with everything: the rooms, the service, the food, the people.” **ARS Miami - April 2011**

“The meeting at Mayfair did not disappoint! The entire experience was spectacular from start to finish. All 14 AAP Executive Committee members were in awe. Thank you so much for every kindness.” **American Academy of Pediatrics – April 2011** “...extend our gratitude on behalf of our General Managers of the CarMax Florida Region for your warm hospitality at the Mayfair. Our group had an amazing stay! We will most sincerely consider holding a group event there again in the near future. Thanks again!” **Carmax – 8/2010**

“...you folks truly exceeded our expectations. I have an opportunity to host or attend 3-4 conventions/meetings a year. The Mayfair really WOW-ed us and most of all my 20+ managers from around the country felt valued and pampered.” ***Pritchard Sports & Entertainment Group - 7//2010***

“...commend you on an outstanding job during our two day Advisory Board meeting at the Mayfair Hotel and Spa. ...went out of your way to make me feel like this was the 110th time I have held my event there. Nothing was too small or too large for you to assist with. From making sure there was water in the ballroom to making sure our overnight guests felt at home. With your assistance the meeting was a complete success!” ***Royal Caribbean Cruises – 4/2010***

“I wanted to take this time to thank you so much for the service we got last week for our ELT meeting. Our guests were very impressed with the meeting and that includes the hotel, rooms, meals, service, etc. Please let the chef know that the food was superb! It was certainly a great experience and we are looking forward to having more meetings with you!” ***Pharmaceutical Sector Latin America, Covidien – 2/2010***

“On behalf of Academy of Learning, please accept my sincerest thanks and congratulations for making our recent 2009 Conference a success! The compliments that I have received on your staff's courteousness, the hotel itself, and the exceptional level of well organized service received, have been numerous. Everything from start to finish was a success because of your efficient, well organized and very gracious staff.” ***The Academy of Learning, Canada - 11/2009***

“It was also a pleasure to work with your team and I got back good reviews from the attendees so thank you all again. The reception on the rooftop pool area was a bit hit – the weather was perfect, the views of Biscayne Bay and the Miami skyline were breathtaking and your services were reliable as always.” ***Digicel – 11/2009***

“Thank you so much for everything. We had nothing but positive feedbacks and people seemed to be really enjoying themselves. You have been absolutely fantastic and I do appreciate your dedication to our event.” ***French American Chamber of Commerce – 05/2009***

“Thank you for all your assistance in making our program such a success.” ***Novo Nordisk – 01/2009***

“Thanks again for a great meeting and a beautiful venue. I hope to have the opportunity to work with you again. I loved the fresh, hot wash cloths at check in....I've been doing meetings for 30+ years and never have never seen that, it was so refreshing. I also have to thank your concierge and bell staff, they were great. [...] Thanks for everything.” ***Triangle Medical Meetings – 11/2008***

“Thank you for delivering high-quality services during our recent Central America & Caribbean Region Sales Meeting. This was an important event for BP and the response from our attendee survey shows they were very happy with the hotel staff and facilities. In addition, they truly enjoyed your location which offers so many attractions for their leisure time. You'll definitely hear from us again.” ***BP-Castrol, 10/2008.***